



PREVENTING HOME BURGLARY

ROUTINE BURGLARY PREVENTION

- Consider installing a burglar alarm. Vector Security Inc., a leading supplier of electronic security, is a subsidiary of The Philadelphia Contributionship and has a number of options available to meet your individual needs.
- Trim tall trees or hedges that can easily be climbed to gain access to a second story window.
- Do not hide a spare key in an obvious location such as under a plant or doormat or in a mailbox.
- Do not leave your garage fully or partially open to allow for a pet's entrance and exit.
- Be sure that you have adequate outdoor lighting — burglars are much more likely to break into homes with a dark yard where they cannot be easily detected.
- Routinely check all door and window locks to confirm that they are in working condition.
- A major misconception is that burglaries occur only late at night when people are sleeping. Most burglars prefer privacy over darkness. When away during the day, be sure your personal belongings are not visible through windows and doors, and not easily accessible.

VACATION BURGLARY PREVENTION

- Use automatic timers to turn lights, radios and televisions on and off in order to create the impression that your home is occupied.
- Request that mail and paper carriers hold deliveries until you return, or ask a neighbor to retrieve the deliveries daily. A full mailbox or multiple newspapers in the driveway alerts a burglar to an empty home.
- Allow neighbors and friends to park in your driveway to avoid the appearance that your house is unoccupied.
- If you are away for an extended period of time, consider a plan to have the grass mowed or snow shoveled.
- Advise a trusted neighbor if you will be away for several days.

According to FBI statistics, a house, apartment or condominium is burglarized once every 15 seconds.

GENERAL CLAIMS INFORMATION

Our Claims Reporting phone line is available 24 hours a day, 7 days a week, at 800-269-1409. During business hours (8:30 AM to 4:30 PM, M-F), Spanish speaking representatives are available.

When you call, please have the following information available:

1. Your policy number
2. A phone number where you may be reached during the day
3. The date the damage occurred
4. A description of the damage

Your claim will be processed and assigned an adjuster the day it is reported. An adjuster will contact you within 24 hours of the reported loss. Claims reported during weekends or holidays will be processed on the next business day. If your loss is an emergency, please inform the company representative, and your situation will be responded to on a rush basis.



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